

**The Bartholomew Medical Group**

**Patient Participation Group (PPG)**

**Meeting ~ Wednesday 1st May 2024 – 6:00pm**

Present: Dr N Ahmed (NA) GP

Helen Fox (HF) Practice Manager

Susan Cooper (SC) Reception Manager

Jo Panizales (JP) PA (minute taker)

Kassie Holliday (KH) Patient

Beryl Taylor (BT) Patient

Philip Brough (PB) – Did not attend.

John Frost (JF) – Did not attend.

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| **Minutes** | **Action** | **Action by** |
| **1. Welcome and 2. Introductions**  HF welcomed everyone and went over the ground rules. Members of the group introduced themselves. The rules and power point presentation were shared on the screen and are attached at the end of the minutes. |  |  |
| **3. Terms of reference Do’s and Don’ts**  These had been sent to the group members before the meeting. |  |  |
| **4. Aims and Objectives**  HF would like the PPG to be an opportunity for patients to share decision making with the practice. She would like group members to be advocates for the practice. PPG’s can improve health outcomes for the patients.  BT asked if it had worked in the past?  HF we are aiming to be more effective. We are keen to broaden our PPG membership to include representation of all patient demographics. |  |  |
| **5. Update from the GP Practice**   * Targeted Health Lung Checks – HF informed the group of a new scheme. The scanner for this will be based in Lidl car park. Please click on the link for more information -   [ERY TLHC Booklet (hnycanceralliance.org.uk)](https://hnycanceralliance.org.uk/wp-content/uploads/2019/06/ERY-TLHC-Booklet.pdf)  Positive feedback from the group. Great for Goole  This will also be advertised through the pilot, and they invite eligible patients.   * NHS App – HF asked how we can promote the use of the NHS App. This is a very useful app and will benefit patients. We are currently under the national average for patients using this service. KH feels the patient demographic for Goole may be an issue when it comes to using technology. * Pharmacy First – This is also a very useful service that will benefit our patients. It can be more convenient for the patient and can free up some appointments at the practice. **NA suggested adding the information to our telephone message. This will be looked into.** | **Advertise through our facebook and website page. Put posters up in the waiting room.**  **Any suggestions will be emailed to JP.**  **Advertise through facebook and the website. Posters in reception.** | JP  JP |
| **6. Suggestions**  HF asked the group if they had any suggestions on how they would like the meetings to run. How we can attract a diverse group. When are the best times to hold the meetings? | **BT and KH will have a think and email any suggestions to JP.** |  |
| **7. Election of chair for the next meeting –** This was not discussed due to the current size of the group. |  |  |
| 8. **Date of the next meeting**  BT is unable to attend 14th August so we will arrange a new date.  HF thanked the members for attending the meeting.  We will update on how the targeted lung health checks have gone at the next meeting and HF would like to discuss promoting positive feedback on NHS choices. |  |  |